



Leading Outside the Lines: How to Mobilize the Informal Organization, Energize Your Team, and Get Better Results

By Jon R. Katzenbach, Zia Khan

John Wiley and Sons Ltd. Hardback. Book Condition: new. BRAND NEW, Leading Outside the Lines: How to Mobilize the Informal Organization, Energize Your Team, and Get Better Results, Jon R. Katzenbach, Zia Khan, An all-new approach to understanding the (in)formal connections of an organization From the bestselling coauthor of the business classic The Wisdom of Teams comes an all-new exploration of the modern workplace, and how leaders and managers must embrace it for success. Katzenbach and Khan examine how two distinct factions together form the bigger picture for how organizations actually work: the more defined "formal" organization of a company-the management structure, performance metrics, and processes-and the "informal"-the culture, social networks, and ad hoc communities that spring up naturally and can accelerate or hinder how the organization works. With dynamic examples from enterprises around the world, this book takes a timeless organizational approach and creates a powerful paradigm-shifting tool set for applying it. * Includes self-assessment guidelines for senior leaders, front-line managers, and individual contributors * Features organizations in business, government, the nonprofit sector, and academia-including the New York City schools system, Aetna, the Marines, United Nations, Orpheus Chamber Orchestra, Home Depot, Bell Canada, and the Houston Police Department Leading...



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Reviews

Completely essential study ebook. This is for all those who statte there was not a well worth reading. I realized this book from my dad and i recommended this publication to find out.

-- Jarrell Kovacek

Basically no words to describe. It is filled with knowledge and wisdom I am just pleased to let you know that this is actually the greatest publication i have read within my individual lifestyle and may be he best publication for at any time.

-- Prof. Ron Gaylord II